

## customer satisfaction survey

Our goal is to keep the quality of our products and services on the highest possible level. For this purpose we need your evaluation and stimulation. We therefore ask you to complete the following survey.

Please return this evaluation via fax to +49 821 2494 – 100 or e-mail to info.de@seele.com. Of course the information you provide will be kept confidential.

Company \_\_\_\_\_

Description \_\_\_\_\_

seele order no. (if available) \_\_\_\_\_

Please evaluate the below criteria according to the following system:

1 (fully applies)    2 (largely applies)    3 (does rather not apply)    4 (does not apply at all)

**Criteria**

**1    2    3    4**

The quality of the delivered goods met specified requirements.

The goods were delivered on the dates agreed upon.

The contact person during the offer and order phase acted professionally and courteously.

Our website is clearly presented and contains the necessary information.

You plan further cooperation with seele GmbH.

Are there any other suggestions or comments you have for us?

\_\_\_\_\_  
Place, Date

\_\_\_\_\_  
Signature

**We thank you for your participation in this evaluation**